

# Ohioans- EBT CARD LOCK/UNLOCK IS HERE!



## Lock Your EBT Card to Stop Theft, today!

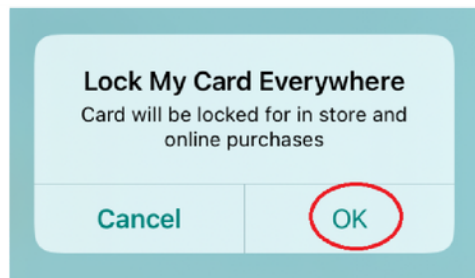
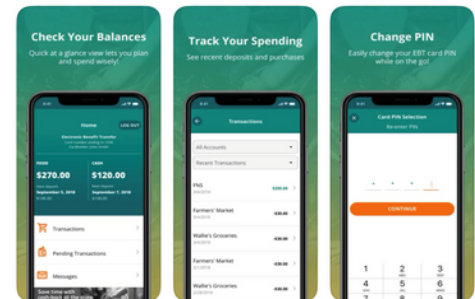
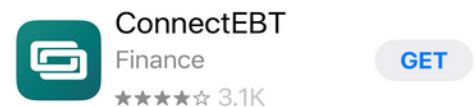
Ohioans now have a quick and easy way to protect their Electronic Benefits Transfer (EBT) cards from scammers who steal their food and cash benefits. The card lock feature allows the cardholder to lock their card when not in use. Cardholders should consider setting their card to a locked status until they are actively making a purchase with the EBT card. Once the purchase is successful the cardholder can then lock their card again using the ConnectEBT mobile app.

### Follow these 4 simple steps:

- 1: Download or open the ConnectEBT app\* on your mobile device
- 2: Securely log in to your account in the app
- 3: Tap the new “Lock/Unlock Card” icon on the home screen
- 4: Select “Lock My Card Everywhere” and click “OK”

**Your card is now locked and your benefits are protected! Make sure you use the app to unlock your card before you go shopping and lock it again after you check out.**

### It also works for P-EBT!



\*=The ConnectEBT app by Coduent Inc. is available for free in both the Apple and Android app stores. Avoid using third-party apps that offer coupons and require your login information. These may be fake apps trying to steal your benefits. Please be careful.

The ConnectEBT mobile app is the official mobile app of the Ohio Department of Job and Family Services.



Visit [benefits.ohio.gov](https://benefits.ohio.gov) to learn more ways to protect your EBT card account. For further help accessing emergency food, visit us at [ohiofoodbanks.org/get-help/](https://ohiofoodbanks.org/get-help/)